



Profile

Personal Information

Name	Bernd Reinemann
Year of birth	1959
Nationality	German
Education	1995 degree in Electrical Engineering / Communication technology Diplom-Ingenieur Elektrotechnik, Hochschule Niederrhein, Germany Thesis: „MPP solar battery regulators“
Certificates	Project Management Prince2, other PM certificates ITIL v3 Foundation
Languages	English (competent language ability) Spanish (advanced Level) German (native)
IT-Experience	Since 1995
Place of Residence	Costa Rica
Current project location	Central America
Social media portals, other personal Web links	LinkedIn, Xing, http://www.solemania.org/technical_project_support

Main Areas Of Expertise

Software Quality	Quality assurance, requirement engineering, change- and release management, definition of key performance indicators KPI, test management, fault management
Software development	See IT profile
Project Management	Technical PM
Telecommunications	Billing and mediation, customer care systems, provisioning services, service Transition, Process Design and Acceptance Testing, design of operational processes, definition of Service Level Agreements SLA
Electrical Engineering	Site planning and maintenance, regulators, quality assurance
Renewable Energy	Experience in photovoltaic systems manufacturing, Quality assurance, Design of off-grid solar systems

Projects

01/2015 - ongoing	<p>Consulting projects in Costa Rica as a freelancer</p> <ul style="list-style-type: none"> • IT Software development and IT Project management
03/2013 - 12.2014	<p>Customer: Vodafone Germany (by order of devoteam GmbH) Industrial Sector: Telecommunication and Internet provider Project Name: Cross Domain Integration and Acceptance Management Project Description: Integration of multiple BSS services and adaptations as part of major projects of the customer, defect management Project Tasks: Quality Acceptance Manager BSS (QA) Management of external test factory, formal acceptance processes, release management, Cooperation in Solution Design, writing of solution design documents and specifications. Tools: MS Office, MS Project and MS Visio, Remedy, HP Quality Center</p>
03/2011 - 03/2013	<p>Customer: Vodafone Germany (by order of devoteam GmbH) Industrial Sector: Telecommunication and Internet provider Project Name: Operational Analyst Project Description: Integration of multiple BSS services as part of major projects of the customer Project Tasks: Role: Operational Analyst in Fixnet BSS, Requirement engineering, Analysis of operational requirements, Creation of operational manuals. Tools: MS Office, MS Project and MS Visio, Remedy, HP Quality Center</p>
11/2010 - 02/2011	<p>Customer: Vodafone Germany Industrial Sector: Telecommunication and Internet provider Project Name: Acceptance Management of software release Project Description: Quality Assurance of new software releases and BSS Systems</p>
06/2009 - 06/2010	<p>Customer: mformation by order of Vodafone Group Industrial Sector: IT + telecommunication Project Name: Mobile Device Management System Project Description: Extension of mobile device management services with multiple languages</p>
02/2009 - 06/2010	<p>Customer: Vodafone Germany Industrial Sector: Telecommunication and Internet provider Project Name: NGIN, Diameter Server, IMS (NGIN = Next Generation Intelligent Network) Project Description: Diameter Servers for Authentication, Authorization, Accounting Project Tasks: feasibility analysis, Project Planning, technical documentation. Tools: MS Office, MS Project, MS Visio</p>
12/2007 - 11/2008	<p>Customer: mformation by order of Vodafone Group, Germany Industrial Sector: IT, Telecommunication Project Name: Mobile Device Management System Project Description: Implementation of configuration and management of mobile devices Project Tasks: Integration and deployment of Mobile Device Management Services, Project management, testing, technical documentation Tools: MS Office, MS Visio</p>
08/2007 - 11/2007	<p>Customer: ATOS Origin GmbH by order of E-plus GmbH, Germany Industrial Sector: IT, Telecommunication Project Name: TestManager OTA System Project Description: acceptance management of provisioning interface for OTA system Project Tasks: Creation of Test concepts, Test execution Tools: MS Office, MS Project</p>
08/2006 - 07/2007	<p>Industrial Sector: Electrical engineering Project Name: solar photovoltaic system planning in Costa Rica Project Description: foundation of a small firm renewable energy support</p>
10/2005 - 06/2006	<p>Customer: sunrise Communications AG, Switzerland Industrial Sector: Telecom and Internet Provider Project Name: E112 emergency localization service Project Description: Implementation of a localization service of mobile devices after emergency call 112, referring European regulation. Project Tasks: specification analysis in cooperation with Swiss regulator BAKOM, feasibility analysis, system design, project management, vendor selection Tools: MS Office, MS Project, Visio</p>
10/2004 - 09/2005	<p>Customer: sunrise Communications AG, Switzerland Industrial Sector: Telecom and Internet Provider Project Name: Mobile Device Management Project Description: Implementation of a configuration service for mobile devices. Project Tasks: System architect, requirement analysis, feasibility analysis, project management, vendor selection, vendor management, acceptance process Tools: MS Office, MS Project, Visio</p>

12/2003 - 10/2004	<p>Customer: sunrise Communications AG, Switzerland Industrial Sector: Telecom and Internet Provider Project Name: NG IN consolidation and replacement Project Description: consolidation of several exiting IN Systems (mobile and fixnet) with a new Next Generation IN Project Tasks: feasibility analysis, migration planning, project management, vendor selection Tools: MS Office, MS Project, Visio</p>
05/2003 - 11/2003	<p>Customer: sunrise Communications AG, Switzerland Industrial Sector: Telecom and Internet Provider Project Name: IVR system enhancement Project Description: Replacement of PrePaid IVR, migration of IVR refill payment services. Project Tasks: specification analysis, migration planning, feasibility analysis, vendor management Tools: MS Office</p>
06/2002 - 04/2003	<p>Customer: sunrise Communications AG, Switzerland Industrial Sector: Telecom and Internet Provider Project Name: Home Zone mobile billing service Project Description: Home-Zone Service (Location Based Billing) Project Tasks: specification analysis, project management, vendor management, test management Tools/Werkzeuge: MS Office, IN Service Creation Environment</p>
05/2000 - 05/2002	<p>Customer: diAx / TDC Switzerland AG, Zürich, Switzerland Industrial Sector: Telecom and Internet Provider Project Name: Mobile PrePaid Replacement Project Description: Replacement of PrePaid System Project Tasks: specification analysis, project management, vendor evaluation, migration planning Tools: MS Office, specific development software</p>
11/1997 - 04/2000	<p>Customer: E-Plus Mobilfunk GmbH, Düsseldorf, Germany Industrial Sector: Telecom Provider Project Name: IN and VAS Operations, new IN System evaluation (IN=Intelligent Network, VAS=Value Added Services) Project Description: Evaluation of IN systems, Service Migration Project Tasks: Test execution, Test management, operational tasks Tools: MS Office</p>
1991 - 1995	<p>Customer: SunWare, Duisburg, Germany Industrial Sector: Solar Panel manufacturer Project Name: Development Engineer Project Description: Project Tasks: Development of electronic solar controller and software of a complete semi-automated solar panel manufacturing</p>
1979 - 1985	Apprenticeship + practical work experience "Energy plant Electronics"
1985 - 1991	Academic Studies "Electrical Engineering at Hochschule Niederrhein and University Duisburg in Germany, graduated in 1995"

Product & Tools Know-How

MS Office (Word, Excel, Access, Visio, Powerpoint)	Expert knowledge
MS Project	Expert Knowledge
LibreOffice	Expert Knowledge

Seminars / Trainings

Project management	Seminars and PM certificate in Switzerland starting 2001
ITIL v3 Foundation	Best practices and processes, ITSM Framework
Prince2 PM Certification	Project management APMG license P2R/592058 – Sept. 10, 2014

Education, other skills

Electrical Engineering special field Communication Technologies	Graduate degree / German diploma
Electrical technician	Apprenticeship 3 years "Energy Plant Electronics" + 3 years practical work experience as electrician